

## What is outreach?

Specific community or family concerns may be best addressed by having our team visit your child at school, at home or in the community. Outreach is decided once your child is referred.

## What tests need to be completed before our visit?

Check with the triage team, or the team you are going to see. They will tell you the tests or assessments that need to be completed before your child's appointment at Sunny Hill.

## How do I get my child referred to Sunny Hill?

You will need a written referral from your pediatrician or other specialist. The referral forms are available on our website, or by contacting the Triage Office, at:

Phone: (604) 453-8320

Fax: (604) 453-8321

After receiving the referral, we will work with you, your pediatrician, and others in your community to decide on the best way for Sunny Hill to be involved in your child's services. We will also determine where the best place is for services to be delivered – in your community or at Sunny Hill on an outpatient or inpatient basis.

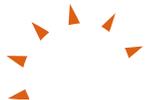
## How long can I expect to wait for service?

Wait time for service varies depending on the needs of your child. Each team considers a number of factors that affect the wait list, such as age and medical risk, to determine urgency and priority of service. Every effort is made to move through the wait list as quickly as possible.

## How to contact us

Sunny Hill Health Centre For Children  
3644 Slocan Street, Vancouver, BC V5M 3E8  
Phone: (604) 453-8300  
Toll free: 1-888-300-3088  
Fax: (604) 453-8301  
[www.bcchildrens.ca/sunnyhill](http://www.bcchildrens.ca/sunnyhill)

*Promoting Better Health for Children with Disabilities  
through Clinical Services, Education and Research*



## What is Sunny Hill?

Sunny Hill Health Centre for Children is a rehabilitation centre for children and youth with disabilities. Located in Vancouver, Sunny Hill provides specialized health services to children and youth throughout British Columbia.

## I've heard Sunny Hill called a "tertiary referral centre." What is that?

Sunny Hill is a "tertiary referral centre" because our role is to complement the health care services of the primary and secondary care providers in your community.

## How do Sunny Hill and BC Children's and Women's Hospitals work together?

In 1997 Sunny Hill joined with BC Children's Hospital, BC Women's Hospital and Women's Health Centre to form Children's and Women's Health Centre of BC. Sunny Hill is located at a different site from the Children's and Women's Hospital, but resources and information are shared between the sites.

## Who receives support through Sunny Hill?

Sunny Hill provides support to children and youth, from birth to their 19th birthday.



Complex developmental needs. These children often require assessment to determine a diagnosis (for example, autism) that will help with accessing resources. They may have difficulties with language, cognitive and motor abilities. They may also have difficulty with sensory, social and/or emotional development.

Conditions primarily affecting physical or motor development, including cerebral palsy, children who are non-verbal, children who have difficulty swallowing, children who require mobility assistance, children with visual impairments, or children who need adaptive recreation.

Identified inpatient needs, such as orthopedic post-operative needs and acute brain injury rehabilitation.

## What are the "teams" at Sunny Hill?

Sunny Hill is a centre that provides services that are not available in your community, through your primary and secondary care providers, for example your family physician is a primary healthcare provider.

The specialized teams at Sunny Hill include:

- Acute rehabilitation
- Assistive technology
- Complex developmental behavioural conditions (CDBC)
- Feeding
- Hearing loss
- Positioning and mobility
- Provincial Autism Resource Centre
- Recreation and aquatic consultation
- Shriners Gait Lab
- Tone management
- Visual impairment



## Who is on these teams?

The teams are made up of professionals with skills in specialized areas, who focus on different aspects of your child's care. Depending on your child's needs the team may include developmental pediatricians, occupational therapists, physiotherapists, social workers, nurses, speech language pathologists, and psychologists. Additional team members, such as dietitians, and recreation/aquatic therapists, may be added as needed.

## What services do these teams provide?

The teams provide assessment services, develop recommendations for your child's services and care, and assist you and your community care providers to implement recommendations. Each team also provides services specific to its area of specialty.

## What is the difference between an outpatient and inpatient?

If your child is an outpatient of Sunny Hill, he or she will not be required to stay overnight. Your child will be seen during regular hours and can go home at the end of the day. Inpatients stay at Sunny Hill for at least one night.

