

***I want to sit on the Partners in Care (PiC) Committee. The best time for me to come to a meeting would be:***

- Weekday mornings                       Weekday afternoons  
 Weekday evenings                       Weekends

***I have some ideas I would like the Partners in Care (PiC) Committee to address. They are:***

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***Some skills that I have to offer the Partners in Care (PiC) Committee are:***

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***Additional comments that I have:***

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***My contact information:***

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

**Please drop-off or mail this form to:** Partners in Care Family Advisory,  
BC Children's Hospital, Room 3D19,  
4480 Oak Street, Vancouver, BC V6H 3V4

## How Can I Become a Member?

If you are interested in learning more about Partners in Care (PiC) or you have decided that you would like to become a member you can:

- ▶ Call the Partners in Care Family Liaison, Susan Greig, at BC Children's Hospital at: 604-875-2345 local 5391.
- ▶ Email the Partners in Care Family Liaison at: [sgreig@cw.bc.ca](mailto:sgreig@cw.bc.ca)
- ▶ Fill out the questionnaire in the pamphlet and give it to your health care provider.

See the Partners in Care website at: [www.bcchildrens.ca/Yourvisit/PartnersinCare](http://www.bcchildrens.ca/Yourvisit/PartnersinCare)



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The partnership between families and professionals is based on the realization that everyone's role is important, that what we do together is greater than what any of us can do separately.

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Partners in Care Family Advisory  
BC Children's Hospital, Room 3D19  
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## Background and Overview

Partners in Care (PiC) Family Advisory is an ever evolving group of family members and hospital staff who are dedicated to promoting excellence in principles and practice of family centred care. As leaders we provide resources and guidance to strengthen collaboration of professionals and families who use BC Children's Hospital. PiC empowers families and gives them a voice in decisions that affect patient care and family experiences.

## What We Do

- ▶ Offer parent views and ideas about changes or innovations in the health care system.
- ▶ Help develop or review informational materials for families.
- ▶ Provide the parent voice in educational sessions on family centred care.
- ▶ Speak up to the right people about issues of concern to families.
- ▶ Improve the comfort of families during hospital stay.
- ▶ Through the Parent Line provide parent-to-parent support for families.

## Membership

The Partners in Care (PiC) Family Advisory is made up of dedicated BC Children's Hospital staff and family members. Family members of patients and staff interested in serving as members of the PiC Family Advisory should contact the Parent Line (604-875-3500) or the PiC Family Liaison.

Currently we have over forty local and regional family members serving in three family membership categories and 22 staff /administration members. Some participants are recruited, others volunteer. We encourage our members to stay on the Family Advisory for as long as they have interest and time to fulfill their role and duties.

### **Membership categories include:**

1. Family Member
2. Hospital and Community Partnership Member
3. Regional Family Member
4. Staff Member
5. Virtual Focus Group Family Member

### **PiC Committee Members must:**

- ▶ Be committed to the idea of positive change.
- ▶ Be an active listener.
- ▶ See a "broad range" view of challenges within the healthcare system.
- ▶ Understand and promote family-centred care.
- ▶ Serve as a role model for other families in collaborative relationships within the healthcare system.

## Tell Us About You

By filling in this form, you will be contacted by the Partners in Care (PiC) Family Liaison. The information that you have provided will be held strictly confidential.

### **I visit BC Children's Hospital:**

- Monthly
- Every 3 months
- Every 6 months
- Once a year or less

I come to the following clinics (please list the clinics that your child attends):

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### **My child is:**

- Under 5
- 6 – 10 years old
- 11 – 15 years old
- 16 – 19 years old

### **I live in:**

- Vancouver
- Fraser Valley
- Kootenays
- Okanagan
- Vancouver Island
- Northern BC

### **I would like to become involved in improving the service to children and families. Please contact me about (check all that apply):**

- Partners in Care Family Advisory
- Virtual Focus Group Family Member ("Volunteer in your PJs")

### **I do not have time to sit on the Committee, but I would be able to (check all that apply):**

- Review patient / family brochures and pamphlets
- Work on project work for a few hours per month
- Work on project work for a few hours per week
- Work on a project via email