

Where Can I Find?



Family Issues

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www.bcchildrens.ca

The right building and room?

To find where you need to go:

#1. Know the building you need to be in:

There are several buildings that make up BC Children's Hospital. These are:

- BC Children's Hospital building
- Ambulatory Care building
- Mental Health building
- Shaughnessy building

The map on the back shows you where these buildings are.

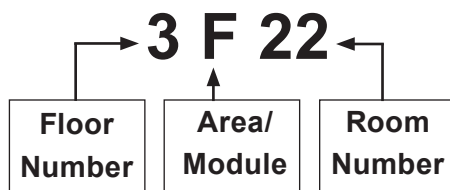
#2 Know the floor and room number:

Here are some tips for finding the right floor and rooms in each of these buildings.

Rooms in BC Children's Hospital building start with:

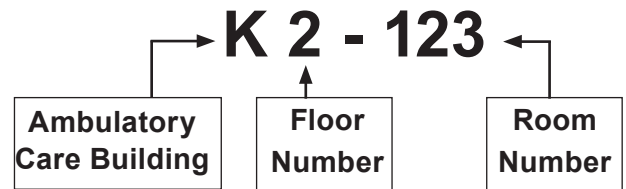
- a number. This is the floor number
- then a letter, that is the area or module
- then two numbers, that is the room

For example:



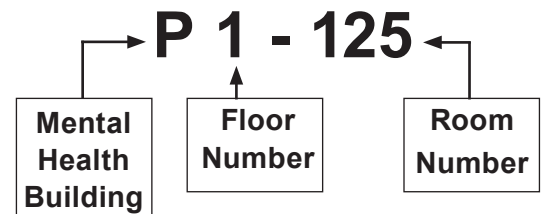
Rooms in Ambulatory Care building start with:

- a "K"
 - the first number is the floor number
 - the number after the dash is the room number
- For example:



Rooms in the Mental Health building start with:

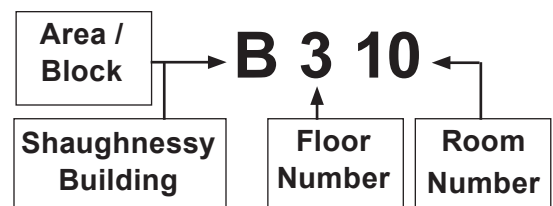
- a "P"
 - the first number is the floor number
 - the numbers after the dash are the room number
- For example:



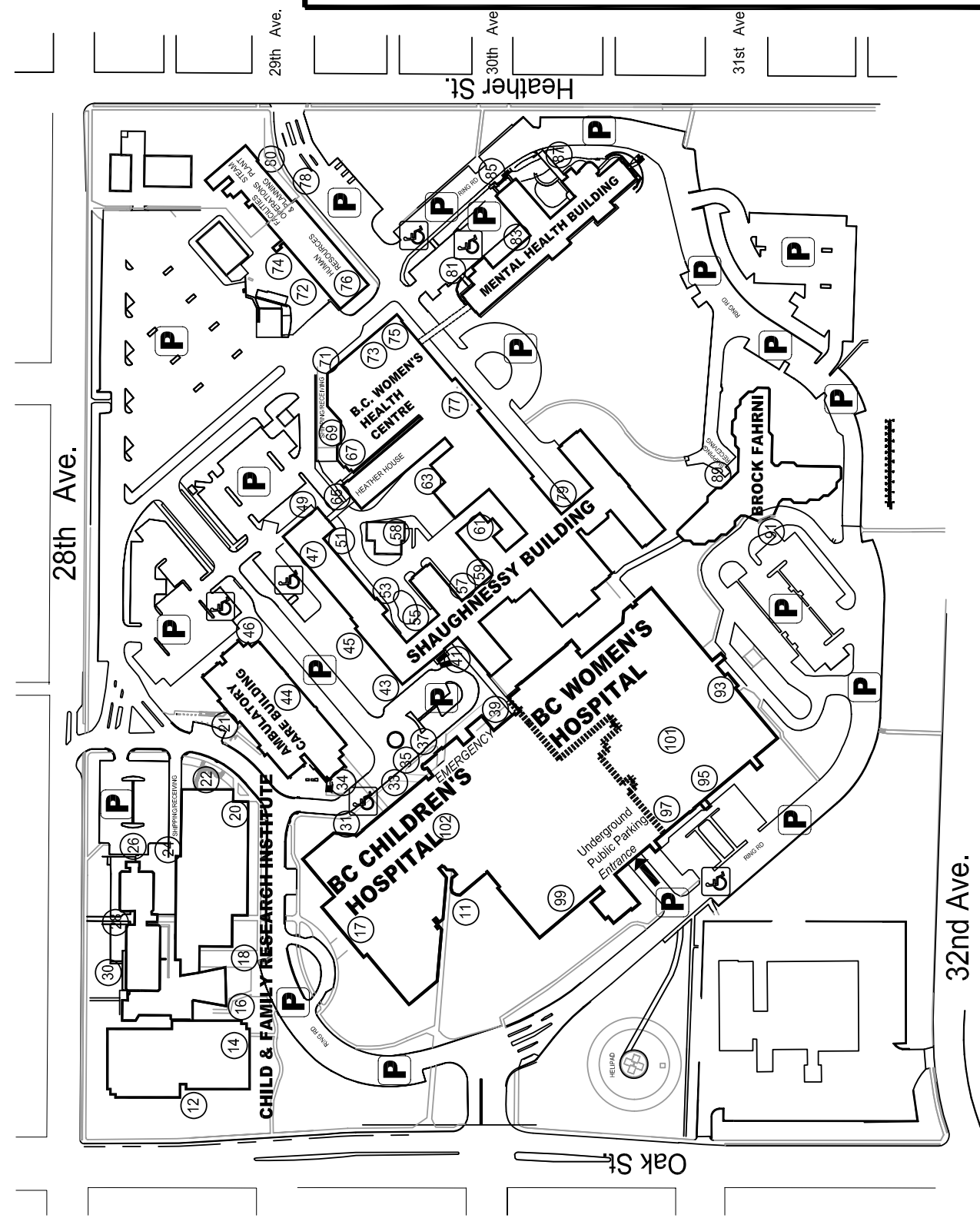
Rooms in the Shaughnessy building start with:

- letters A, B, C, D, E, F and H. This is the area or block
- the first number is the floor number
- the next number, are the room number

For example:



28th Ave.



29th Ave.

30th Ave

31st Ave

Heather St.

Oak St

32nd Ave.

LEGEND

- P** PARKING
- HANDICAP PARKING

- AMBULATORY CARE BUILDING (ACB)**
44 - Main Entrance
- BC WOMEN'S HEALTH CENTRE**
77 - Main Entrance
75 - Screening Mammography Entrance
73 - Family Practice Entrance
67 - Child & Family Clinic/ Logistics & Purchasing Entrance

- CHILD AND FAMILY RESEARCH INSTITUTE (CFRI)**
16 - Chan Center for Family Health Education and Chieng Family Altum
18 - BC Childrens Hospital Foundation
20 - Clinical Research and Evaluation Unit

- BC CHILDREN'S HOSPITAL**
33 - Main Entrance
17 - North Entrance
11 - Oak St. Entrance
35 - Admitting Entrance
37 - Emergency Entrance

- HUMAN RESOURCES/ STEAM PLANT/ FACILITIES OPERATIONS & PLANNING**
76 - Human Resources Entrance
78 - Planning & Development Entrance
80 - Steam Plant Entrance
72 - Facilities Operations Entrance

- MENTAL HEALTH BUILDING**
81 - Reproductive Mental Health
85 - Main Entrance
87 - Emergency Services/Inpatient

- BC WOMEN'S HOSPITAL**
97 - Labour and Delivery
93 - Main Entrance

Ways to stay in contact with family and friends?

E-mail and internet access

In: *Ambulatory Care Building*

- *Family Support and Resource Centre - Reception 11*

BC Children's Hospital

- *Third Floor Kiosk - Room 3R53*

Wifi: Connect to the wireless network called "CWGuest". Open your web browser and before you are connected with the Internet, you will be asked to agree to our terms and conditions.

Fax machine and photocopier

In: *Ambulatory Care Building*

- *Family Support and Resource Centre - Reception 11*

Telephones

In: *BC Children's Hospital lobby, near parking elevator and at the Navigation Desk*

Parent Lounges, Third floor units 3B and 3M, Intensive Care area, next to Unit.

Clinics. Ask the Unit Clerk.

Emergency Department there is a TTY machine for speech and hearing impaired

Things I need to care for myself or family?

Chapel for any religion or spiritual quiet.

In: *BC Women's Hospital, Second floor Room 2N30*

Coffee nights

Support for families is offered by the Red Cross Family Support Program.

In: *BC Children's Hospital, Third floor 3D3 on Monday, Wednesday and Thursday nights*

7:30 - 9:00 pm

Libraries

In: *Ambulatory Care Building*

- *Family Support and Resource Centre - Reception 11*
- *BC Children's Hospital Third floor, Central Courtyard Playroom*

Lost and Found

In: *Shaughnessy Building Room AB100 or call Security ext. 2999*

Parent lounges

Adults only in these lounges.

In: *BC Children's Hospital Third floor units 3B and 3M*

Family lounge for families with children in the Intensive care unit

In: *BC Children's Hospital Main floor, next to the Unit*

Playrooms for children staying in the hospital

In: *BC Children's Hospital Third floor Central Courtyard: near unit 3R and South Courtyard: near unit 3M*

For cancer patients only:

In: *BC Children's Hospital Second floor North courtyard for children from units 2B and 3B*

Quiet Room

In: BC Children's Hospital Third floor
Room 3D18 beside unit 3B

There is a telephone available here. This room gives parents a private, quiet place. Please do not sleep in this room!

Security guard

Call: Emergency call 899

Non-emergency 2999 from any hospital phone. You can call to have a security guard escort you to your car at night.

Showers

In: BC Children's Hospital Third floor in the 3B Parent Lounge, in 3M or your child's room.

First floor near the Oncology area.

TV

Televisions are provided in patient rooms by Vista Care. They will come by daily to connect the TV. Four free channels and 2 video channels available in patient rooms. You can pay to have more channels.

Videos and DVD's

In: BC Children's Hospital each floor, each unit has a video/DVD cupboard.

A way to give suggestions?

In: Look for "Partners In Care" Comment Boxes.

BC Children's Hospital Third Floor
Kiosk Room 3R53

Parent lounges

Clinic waiting rooms

Remember if you need help go to..

BC Children's Hospital lobby:

- Navigation desk.

Ambulatory Care building

- Family Support and Resource Centre
Reception 11

It's good to ask!