

- If your child needs physiotherapy, occupational therapy, or other, these services will be provided on the ward.

### Support for Parents:

- If you are worried about something, contact the nurse caring for your child first. They will be able to help you.
- If you would like to see a Social Worker, Child Life Specialist, Chaplain or Psychologist, please ask your child's physician, nurse or the charge nurse for a referral.

### Your Questions Here:

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## Transfer from Critical Care: Information for Families



*Developed by the health care professionals  
of the Critical Care Department with  
assistance from the Department of  
Learning & Development*

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An agency of the Provincial  
Health Services Authority

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[www.bcchildrens.ca](http://www.bcchildrens.ca)

## Transfer Plans

- We are happy to say your child's condition now allows for transfer to the ward from the Intensive Care Unit (ICU). We anticipate your child will be discharged to the ward at around \_\_\_\_\_ (time) on \_\_\_\_\_ (date). However, this may change unexpectedly.
- Leaving the Critical Care Unit may make you or your child anxious at first. These feelings are understandable. They usually pass once you get to know the ward, its routine and particularly the new people on your child's health care team.
- To smooth your transition to the ward, the Critical Care Liaison Nurse will visit you on the ward following your discharge from the ICU. The purpose of this visit is to help you and the staff feel supported during this transition period.
- Some treatments for your child may change when you get to the ward. Please discuss the plan of care with your health care team on the ward.
- Everyone is an individual and the length of stay in the hospital will be very different for every

child. Ask the nurses and doctors on the ward when you can expect your child's discharge.

## Ward Information:

- We expect your child will be transferred to \_\_\_\_\_. Information about this ward can be found on BC Children's Hospital website at [www.bcchildrens.ca](http://www.bcchildrens.ca) or you can ask for the information to be printed for you.
- Based on needs and availability, your child may be in a single, double or quadruple room. There is usually a chairbed or cot for one family member to sleep at the bedside. We encourage a parent to stay with the child overnight when they are transferred to the ward.
- On the ward, you and your child can begin to assume more of your regular routine.
- If you would like a tour of the ward, please ask the charge nurse to arrange this. You may have an opportunity to put your child's belongings in her/his room before moving if this would help with the comfort of familiarity. Please do not leave any items of value.

- To contact the ward your child is being transferred to, please call 604-875-2345 and request your call to be transferred to the specific ward or request local \_\_\_\_\_ (ward local).

## Your New Health Care Team:

The staff on the ward may be new to you. The following information will be helpful.

- The physician supervising your child's care on the ward will be: \_\_\_\_\_

Please be advised that BC Children's Hospital is a teaching hospital with residents and fellows on the ward and you may not see the supervising physician every day.

- On the ward, one nurse will be caring for more than one patient. This tells you that your child's level of monitoring has changed. The nurse on the ward will be assigned to your child as well as 2 to 3 additional patients. The nurse will look in on each patient in her care every hour or so, but pressing the call bell will always bring a nurse to the bedside quickly, since each nurse carries their own phone, directly linking them with each patient and family.